**Happy Space UK – Cookie Policy**

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

*What is a cookie?*

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. You can find out more about cookies at <https://www.allaboutcookies.org/verify> and <https://www.youronlinechoices.com/uk/>.

We use the categorisation set out by the International Chamber of Commerce in their [UK Cookie Guide](https://www.cookielaw.org/wp-content/uploads/2019/12/icc_uk_cookiesguide_revnov.pdf).

*What cookies do we use?*

We use three categories of cookies:

* **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
* **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

*What cookies are used on this website* (domain: <https://www.happyspace.org.uk>)?

| **Cookie Name** | **Category** | **Description** | **Duration** |
| --- | --- | --- | --- |
| ssr-caching | Strictly Necessary | Used to indicate the system from which the site was rendered. | 1 minute |
| XSRF-TOKEN | Strictly Necessary | Ensures visitor browsing security by preventing cross-site request forgery. This cookie is essential for the security of the website and the visitor. | Session |
| \_ga | Analytics | Google Analytics - registers a unique ID that is used to generate statistical data on how the visitor uses the website. | 2 years |
| svSession | Strictly Necessary | Identifies unique visitors and tracks a visitor’s sessions on a site. | 1 year |
| hs | Strictly Necessary | Ensures visitor browsing security by preventing cross-site request forgery. This cookie is essential for the security of the website and the visitor. | Session |
| \_gid | Analytics | Google Analytics - registers a unique ID that is used to generate statistical data on how the visitor uses the website. | 1 day |
| bSession | Strictly Necessary | Registers which server-cluster is serving the visitor. This is used in context with load balancing, in order to optimise user experience. | 30 minutes |
| \_gat\_\*\*\*\*\* | Analytics | Google Analytics - used to control the request rate | 1 minute |
| ASWALB | Strictly Necessary | Registers which server cluster serves the visitor, used in conjunction with load balancing to optimise user experience | 7 days |
| AWSALBCORS | Strictly Necessary | Required for load balancing service and ensures that a single user is assigned to a single website host | 6 days |
| \_wix\_browser\_sess | Strictly Necessary | Wix technical cookies that disappear at the end of a session, used for system monitoring/debugging | Session |
| \_wixCIDX | Strictly Necessary | Used for system monitoring/debugging. | Session |
| consent-policy | Strictly Necessary | Used for Cookie Banner perimeters. | 1 year |

*More on Google Analytics*

As noted in the table above, our website currently uses [Google Analytics](http://www.google.com/intl/en/analytics/privacyoverview.html), a web analytics service provided by Google, Inc. (“Google”). Google Analytics uses “cookies”, which (as discussed above) are text files placed on your computer, to help the website analyse how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage.

Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above. For more details, please read [Google’s Analytics overview](http://www.google.com/intl/en/analytics/privacyoverview.html).

You can always opt-out of Google Analytics cookies by [Google’s opt-out tool](https://tools.google.com/dlpage/gaoptout/).

*Can I block cookies*?

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

For more information on how to control cookies, check your browser or device settings, or visit the following links:

​

* Apple Safari: <https://support.apple.com/en-ca/guide/safari/sfri11471/mac>
* Google Chrome: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en>
* Microsoft Edge: <https://support.microsoft.com/en-us/help/4468242/microsoft-edge-browsing-data-and-privacy>
* Microsoft Internet Explorer: <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>
* Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences?redirect=no>